



ARKANSAS APARTMENT ASSOCIATION

Congratulations to the newly elected 2009 Executive Board Members

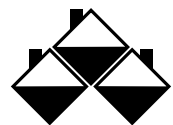
Nominations were collected and reviewed by the nominating committee for qualified nominees. The membership voted upon the nominees presented at the November 2008 General Membership Meeting. The following members were elected to represent AAA in 2009: Shelley Ellis, with Overbrook Apartments as President, Shatoria Daniels, with Capitol Hill Apartments as Vice President, Jennifer Gullledge, with Bailey Properties as Treasurer and Edie Taylor, with The Waterford and Bowman Heights as Secretary. Congratulations to all.

Congratulations to Carrington Park

On October 23rd, Ledic Management Group held their Bi-Annual Management Conference and Awards Banquet in Tunica, Mississippi. Carrington Park was honored with the award for the Best Maintenance Staff for 200 units and over. Michelle Cook, Senior Property Manager for Ledic says, "Carrington Park is blessed to have Bob Allen, Maintenance Supervisor and Mike Schagane, Maintenance Tech. On a daily basis they come in with a smile and a positive attitude, and they never complain about any task they are asked to do. In addition, when Hurricanes Ike and Gustav blew threw Little Rock this year, Bob and Mike were up on the roofs making the repairs needed to keep our residents comfortable in their homes. They did not sit around and wait for a roofing company to get here, they took the initiative themselves to get the repairs done and to make sure that the residents were taken care of. In my 14 plus years of property management experience, residents usually call the office to complain about maintenance. Not at Carrington Park, the residents call to tell me what a great job our maintenance staff does! We are so very fortunate and blessed to have these two dedicated maintenance professionals on our staff." Congratulations to Bob and Mike!

Thank You Cathy Tuggle!

"The Arkansas Apartment Association would like to thank Cathy Tuggle with Apartment Hunters and Arkansas Suites for a great year. Thanks so much for all of your hard work and dedication as the 2008 AAA President."



Arkansas Apartment Association

P.O. Box 250273
Little Rock, AR 72225

December 2008

APARTMENT ASSOCIATION ARKANSAS



Arkansas Apartment Association

Office: 501.664.8300
Fax: 1.501.605.0194
information@arapartments.com



AAA 2008 Pinnacle Awards December 10, 2008



AAA 2008 Pinnacle Awards Categories:

- Property of the Year 1-200 units
- Property of the Year 201+ units
- Manager of the Year 1-200 units
- Manager of the Year 201+ units
- Assistant Manager of the Year 1-200 units
- Assistant Manager of the Year 201+ units
- Leasing Consultant of the Year 1-200 units
- Leasing Consultant of the Year 201+ units
- Maintenance Team of the Year 1-200 units
- Maintenance Team of the Year 201+ units
- Supplier of the Year

It's time to recognize deserving individuals!

Winners announced at the
Pinnacle Awards Luncheon!
December 10th, 2008
Jackson Room
Crowne Plaza Hotel

Save The Date!

For more information contact:
Jamie Sanders 501.664.8300
information@arapartments.com

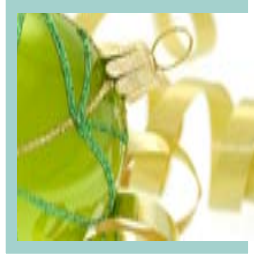
Please Help AAA with the Salvation Army Angel Tree Program

The Salvation Army's Angel Tree Program provides new clothing and/or toys for children. You may choose an "Angel" and buy a personal Christmas gift for a child in need this holiday season. After all, isn't that what the season is all about? We still have a few angel tags left for anyone to pick up and purchase appropriate gifts for the child or children described on the tags. Please contact Jamie at 501.664.8300 or information@arapartments.com for more information.

Wishing you all the Happiest of Holidays!

AAA now accepts Credit Card Payments

The Arkansas Apartment Association is now set up to accept mastercard and visa credit card payments. There is a 3% convenience charge in order to use this service. If you would like to pay by credit card, please contact Jamie at 501.664.8300 or at information@arapartments.com and I will forward an invoice that can be paid online.





Meet Your 2009 Board Members

The Arkansas Apartment Association would like you to meet the 2009 Board of Directors. Each month we will feature two Board Members. We would like to thank our Board Members for their continued dedication. It is not too late to sign up and get involved with a committee. Please contact Jamie at (501) 664-8300 for more information.

Shelley Ellis, CAM, President-Elect

Shelley started working as a leasing consultant for First Capitol Management Group in 1998 while going to college at UALR. Her goal was to be a teacher. However, she really enjoyed the Property Management business and the people. In 2000, Ms. Ellis was promoted to Property Manager for MLP Investments and also worked for them as a Regional Marketing Director in 2003. In the later part of 2003, she began work as a Property Manager for Bailey Properties at Overbrook Apartments. Shelley has been active in the Arkansas Apartment Association for many years and that is where she has learned almost everything about the business. By going to the seminars and events held by the association she has met many people that have made a huge impact on her in her career. Shelley has served on many committees with the association and helped out every chance she gets. She has been chair of the Public Relations Committee, the Manager's Council, and Tradeshow Committee. As well as serving as Past-President and Vice-President. Currently, she is finishing her term as Treasurer. Shelley encourages everyone to get involved in the association "because that is a priceless opportunity for you that will help you grow and learn. You cannot imagine all the wonderful people you will meet in this business and the ideas you can gain from being a part of an Arkansas Apartment Association committee."

Ms. Ellis recently received her CAM designation. Thank you Shelley for your continued support.

Shatoria Daniels, CAM, Vice-President Elect

Shatoria Daniels is from Pine Bluff Arkansas. She received a B.S. degree in 2003 from the University of Arkansas at Pine Bluff. Shatoria has been in the apartment industry for the past four years working her way up from Leasing Consultant to Community Manager. Currently she is the Property Manager for Capitol Hill Apartments of West Little Rock and a full time student at the University of Arkansas at Little Rock working on her degree in Finance with the emphasis in Real Estate. She is married to Roderick Daniels, a Stg First Class with the Arkansas National Guard and Ammunition and Explosives Handler of the Ammunition and Supply Point at Camp Robinson. Shatoria recently received her CAM designation as well. She would like to thank all of the wonderful sponsors who made this opportunity possible.

APARTMENT ASSOCIATION ARKANSAS

Up Coming Events

December

12/10 - Pinnacle Awards
Crowne Plaza 11:30 am
Lunch is FREE to all members in good standing

Sponsored by:

Newsletter Exchange, Apartment Hunters, Apartment Guide, Contractors, Inc., Redefining Carpet Cleaning, Apartment Finder, US Lawns, Lloyd's Carpet World, Inc. and Sherwin Williams

Look for 2009 events to be announced soon!

AAA Paperwork

We now have pick up points available in centralized locations for Little Rock and North Little Rock, where you will be able to pick up AAA Leases, Applications, etc. Please contact Jamie at 501.664.8300 or information@arapartments.com for more information or to order paperwork. Delivery of paperwork is available for an additional fee. AAA can have paperwork at any events as well, if you call and order a week before the event.

Support Our Suppliers

Arkansas Apartment Association Suppliers
We would like to thank all of our suppliers for helping support our organization. Without you, we would not be able to have events for all of our members. We know there are a lot of organizations out there asking for financial support and we really do appreciate your continued assistance throughout the year. As a member of our association, please look to your fellow members for services and or products for your community as listed in the enclosed insert.

Promote Your Business in The Redbook

The Redbook is a reference guide for properties to use for legal notices and issues. As well as information about the state & federal laws that affect multi-housing owners and managers in the most typical situations. This is a wonderful opportunity for our suppliers to advertise in a tool that is used at many properties.

Each ad will be placed in the Redbook on a first come, first serve basis. All ads will be placed for a 12 month period. You will be contacted within 10 months of date of your contract to renew your ad for another year. The Back Cover as well as full and half page ads are available. The full and 1/2 page ads will be on tabbed inserts that are of heavier weight than the pages for the Redbook itself. Please contact Jamie at information@arapartments.com for more information.

GoGetters Club

Are you a GoGetter? Keep referring new members because at the end of the year the person with the most referrals (a minimum of five new members) will receive \$500.00. Also, we want everyone to get an inactive member involved, so let's keep the momentum up and remember at the end of the quarter whoever refers the most inactive members to a luncheon will receive a \$75.00 gift card from Dixie Rents!



Keep up the good work! If you have any questions please email Jennifer Gulledge at jennifer.gulledge@baileyapts.com.



AAA Goes Green

In an effort to protect the environment as well as a condition of the economy, the Arkansas Apartment Association, will be emailing invoices starting December 1, 2008. If you need a copy of the invoice mailed directly to you or your management company, please contact Jamie at information@arapartments.com. When you get a chance, please send a "test" email to information@arapartments.com to ensure that AAA has your correct email address. Thank you in advance for your help in this matter.

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Trying to Contact the AAA Office...Please Leave A Message

In an effort to save the organization money, we closed our physical office about two years ago. The phone, 501.664.8300, has been hard-wired to the answering service since that date. The messages are faxed directly to Jamie the same day. If you need to get a hold of Jamie, please leave a message, she will return your call. You can also email Jamie at information@arapartments.com for information or leave a phone number if you need her to call. We normally do not call back RSVPs, if you RSVP and need to be called, please let the answering service know.

