

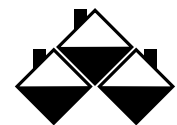


ARKANSAS APARTMENT ASSOCIATION

Congratulations to the 2008 Pinnacle Award Winners

Manager of the Year	
1-200 Units	Shatoria Daniels – Capitol Hill Apartments
201+ Units	Abby Youngbauer – Calais Apartments
Asst Manager of The Year	
1-200 Units	Kalem Mickle – Rivercliff Apartments
201+ Units	F.Alan Lee - Stonebridge at the Ranch
Leasing Consultant of The Year	
1-200 Units	Ashley Daniels – Chapel Ridge of North Little Rock
201+ Units	Rachel Mascaro – Calais Apartments
Maintenance Team of the Year	
1-200 Units	Rivercliff Apartments
201+ Units	Carrington Park
Property of the Year	
1-200 Units	Capitol Hill Apartments
201+ Units	The Grove at Pleasant Valley
Supplier of the Year	It was a TIE!!!! Newsletter Exchange Mid-South Appliances

Congratulations to all.



Arkansas Apartment Association

P.O. Box 250273
Little Rock, AR 72225

January 2009

APARTMENT ASSOCIATION ARKANSAS



Arkansas Apartment Association

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The Arkansas Apartment Association Reaches Out



items for these deserving children, who otherwise, would have had nothing under their Christmas Tree.

Last spring's Rajun' Cajun benefit for CARTI (Central Arkansas Radiation Therapy Institute) was a huge success, in part to your donations and raffle ticket sales at the AAA meetings! Many AAA members attended and had a BLAST dancing to cajun music and eating the all-you-can-eat crawfish and fixings. Due to the overwhelming response, we will be sponsoring this wonderful event again this year and we'll be collecting spare change at each meeting. Several of the AAA communities have their own jar in their offices and are promoting this wonderful cause, and we encourage all of you to do the same - you'll be surprised at how giving your staff and residents are! Before you walk into the next meeting, clean out your change holder in your car or purse and look for the CARTI jar at check-in. For more information on CARTI and the services they provide, please go to www.carti.com. The AAA is looking for more ways to become involved in our communities. If you have any ideas or suggestions, don't hesitate to let us know.

We've wrapped up our holiday season, and what a busy one it was with all the family gatherings and office parties! Several AAA members took the time to recognize the needs for the less fortunate. The week before Thanksgiving, Jamie and John Sanders, Kathy Greenbaum, Angela Hilton, Edie Taylor, Shelley Ellis, David Simmons, and Cathy Tuggle got together and fed the residents of Our House Subway sandwiches, chips and all the fixings with lots of desserts at Our House Shelter for the Working Homeless (www.ourhouseshelter.org). The AAA was very well received and thank yous are still coming in! Thank you to all who participated. Are you interested in serving lunch one day at Our House? Please let us know as we'll be doing this all throughout the year!

The giving didn't stop there! The AAA filled over TWENTY Angel Trees for the Salvation Army. A very special thank you to Comcast, Calais, Apartment Hunters, Overbrook, Parham Pointe and The Waterford for taking time out of their busy schedules to gather

You're already a Success. Become a Certified Success.

The Arkansas Apartment Association is in the process of scheduling an NALP course for February 2009. The cost would be \$150.00 per student. If you have any interest in this course, please call Jamie at 501.664.8300. This designation will be offered only once every three years locally. Please take advantage of this limited opportunity.





APARTMENT ASSOCIATION ARKANSAS



Meet Your 2009 Board Members

The Arkansas Apartment Association would like you to meet the 2009 Board of Directors. Each month we will feature two Board Members. We would like to thank our Board Members for their continued dedication. It is not too late to sign up and get involved with a committee. Please contact Jamie at (501) 664-8300 for more information.

Jennifer Gulledge, CAM, Treasurer

Jennifer Gulledge has over 10 years experience in the Multi Family Industry. She earned a Bachelor of Arts Degree from the University of Arkansas in 1995. Jennifer began her career in Property Management as a Leasing Professional with Equity Residential Properties. She has also worked for Pinnacle Realty Management, Harbour Group Management, Greystar Management, Bailey Properties and Vintage Realty as a Property Manager and Sr. Property Manager. Jennifer became a District Manager for Bailey Properties in October 2008. Jennifer has received Customer Service Awards and Highest Closing Ratio Awards during her career. She obtained her ARM designation in 2006, her Arkansas Real Estate License in 2007 and received her CAM Designation in 2008. Thank you Jennifer for your continued support.

Eddie Taylor, CAM, Secretary

Eddie Taylor began her career in the apartment industry at Overbrook Apartments in North Little Rock in March 2002, through a temporary service. While temping for Bailey Properties LLC, she worked between Overbrook and Indian Hills until August 2002, when Ms. Taylor was hired on permanently as a leasing consultant. Eddie enjoyed the diversity of the business and in October 2002, became the Assistant Manager at Indian Hills. In October 2003, she transferred to Overbrook Apartments as the Assistant Manager. Her goal, however, was to become a property manager. In February 2004, Eddie became the manager at Indian Hills Apartments. Indian Hills Apartments was her home for 2 1/2 years. In July 2006, she was promoted to the manager of both Briarwood and Markham Oaks Apartments. While working at these properties Eddie also worked at Brightwaters. She came to The Waterford and Bowman Heights Apartments in November 2006. In 2005, Eddie began getting involved with the activities of the Apartment Association, volunteering whenever needed. In the latter part of 2008, she took over the Education Council, and will be the Secretary for 2009. She is looking forward to her new appointment in 2009, and she encourages others to get involved. Thank you Eddie for your continued help and support.

Promote Your Business in The Redbook

The Redbook is a reference guide for properties to use for legal notices and issues. As well as information about the state & federal laws that affect multi-housing owners and managers in the most typical situations.

This is a wonderful opportunity for our suppliers to advertise in a tool that is used at many properties.

Each ad will be placed in the Redbook on a first come, first serve basis. All ads will be placed for a 12 month period. You will be contacted within 10 months of date of your contract to renew your ad for another year. The Back Cover as well as full and half page ads are available. The full and 1/2 page ads will be on tabbed inserts that are of heavier weight than the pages for the Redbook itself.

Please contact Jamie at
information@arapartments.com
for more information.

Pinnacle Sponsors

The Arkansas Apartment Association would like to thank our sponsors for The 2008 Pinnacle Awards.

Platinum Sponsors:

Apartment Hunter's
Newsletter Exchange
General Contractors
Ree Defining Carpet Cleaning
Apartment Guide
Lloyd's Carpet Cleaning

Silver Sponsors:

Apartment Finder

Thank you for your continued support!

Up Coming Events

January

1/15 – Serve Lunch at Our House

1/21 - General Membership Meeting

Speaker: David Simmons

The Eviction Process

Juanita's 11:30 am

Sponsored by: Newsletter Exchange

newsletter exchange

February

2/11 – 2/13 – NALP Class

Look for more information coming soon

2/18 - General Membership Luncheon

Speaker: Panel Forum

Today's Housing Market

Cajun's Wharf 11:30 am

Sponsored by: Chenal Restoration

Chenal
Restoration

AAA Paperwork

We now have pick up points available in centralized locations for Little Rock and North Little Rock, where you will be able to pick up AAA Leases, Applications, etc. Please contact Jamie at 501.664.8300 or information@arapartments.com for more information or to order paperwork. Delivery of paperwork is available for an additional fee. AAA can have paperwork at any events as well, if you call and order a week before the event.



Thank You for ALL You Do!

The Arkansas Apartment Association would like to thank Ken Adams with Newsletter Exchange for all of his hard work and dedication to our organization. Ken is a big part of our organization from behind the scenes. Thank you for your continued support.

AAA Now Accepts Credit Card Payments

The Arkansas Apartment Association is now set up to accept mastercard and visa credit card payments. There is a 3% convenience charge in order to use this service. If you would like to pay by credit card, please contact Jamie at 501.664.8300 or at information@arapartments.com and I will forward an invoice that can be paid online.

Arkansas Apartment Association Suppliers

We would like to thank all of our suppliers for helping support our organization. Without you, we would not be able to have events for all of our members. We know there are a lot of organizations out there asking for financial support and we really do appreciate your continued assistance throughout the year.

As a member of our association, please look to your fellow members for services and or products for your community as listed in the enclosed insert.

AAA Goes Green

In an effort to protect the environment as well as a condition of the economy, the Arkansas Apartment Association, will be emailing invoices starting December 1, 2008. If you need a copy of the invoice mailed directly to you or your management company, please contact Jamie at information@arapartments.com. When you get a chance, please send a "test" email to information@arapartments.com to ensure that AAA has your correct email address. Thank you in advance for your help in this matter.

Trying to Contact the AAA Office...Please Leave A Message

In an effort to save the organization money, we closed our physical office about two years ago. The phone, 501.664.8300, has been hard-wired to the answering service since that date. The messages are faxed directly to Jamie the same day. If you need to get a hold of Jamie, please leave a message, she will return your call. You can also email Jamie at information@arapartments.com for information or leave a phone number if you need her to call. We normally do not call back RSVPs, if you RSVP and need to be called, please let the answering service know.

